



A New Incentive For Heat Pumps

A fact sheet from the Newton Energy Commission



What's The New Incentive?

The Massachusetts Department of Public Utilities (DPU) just announced that customers of Eversource - Newton's primary electric supplier - will be eligible for **discounted seasonal heat pump rates**, starting this November.

Why Is The State Doing This?

It's about fairness. The electric delivery system is built to accommodate peak demands on the hottest days of summer.

In winter, peak demand is only about 80% of the summer's highest load, leaving plenty of room for heat pumps to plug in without requiring added infrastructure. This new rate relieves heat pump users from paying for costs they aren't adding.



"The new rates effective this winter make our clean energy transition more affordable and accessible"

Staci Rubin, DPU Commissioner

Who's Eligible?



Eversource residential customers who condition all or part of their homes with heat pumps are eligible. They just need to tell Eversource they want the discounted rate before the winter heating season starts on Nov. 1. The Eversource Customer Service number for Newton customers is **800-592-2000**.

How Much Can Heat Pump Owners Save?

The state estimates that customers will save an average of **\$540** this winter, although the discounts differ for each utility, and the rate for Eversource is still being finalized.

Although the savings occur in the winter, you won't pay higher rates to operate your heat pump in the summer.



Can This Be Combined With Other Incentives?

In a word, **yes**. Eligibility for this rate is independent of other various heat pump [state rebates and federal tax credits](#), so you can combine them (however, you only have until the end of this year to take advantage of the federal tax credits). The rate is also independent of your participation in Newton Power Choice.

